



Shipping, Marine & Ports 2010 LEADERSHIP & EXCELLENCE AWARDS

OUTSTANDING ACHIEVEMENT AWARD EFFICIENT CUSTOMER SERVICES

Presented to

Mr. Adil Moloobhoy & Mrs. Nafeesa Moloobhoy
Managing Partners, A. S. Moloobhoy & Sons

A. S. Moloobhoy & Sons or “Moloobhoy”– is a hundred and four year old company, dedicated to serving the Indian Marine Industry. Moloobhoy is a government registered privately owned firm, and holds all the requisite authorizations as specialized ship chandlers and service providers of marine safety and electronic equipment. With their headquarter in Mumbai, they have a fully established, authorized and operational branches and stock ports at six strategic locations around India’s peninsula, permitting them to be of service to their customers at any port, any time and any place. A. S. Moloobhoy & Sons are certified by Bureau Veritas (BV) to ISO 9001:2000 Quality System.

Moloobhoy have always prided themselves in being an organization that is truly “of the people, by the people and for the people”. Hence, their primary emphasis is on service and customer satisfaction.

As Mrs. Nafeesa Moloobhoy fondly says: “A Customer is King, and a paying customer is second to God” – they pride themselves on providing all their customers with exemplary service – the best available in India.

They also take great pride in serving our nation by working with the Navy, the Coast Guard of India and various government and private organizations and shipyards. Hence, their customer base is delightfully diverse and they are truly able to interact with a wide spectrum of venerable personalities, at every level. Any lapses & customer complaints are given utmost importance and handled directly by the management, on a priority basis.

In recognition of their contribution at the national & international level for the shipping industry, SHIPPING, MARINE & PORTS 2010, supported by CHEMTECH Foundation, has the pleasure to confer the “Outstanding Achievement Award for Efficient Customer Services” to Mr. Adil Moloobhoy & Mrs. Nafeesa Moloobhoy

D.T. Joseph, IAS
Chairman, Awards Committee
SMP 2010 & Ex. Secretary,
Ministry of Shipping, Govt. of India

Jasu Shah
Chairman,
CHEMTECH Foundation

